

★★★★★ by Rick Snow on 2017-02-08

Excellence experience! Professional staff and very informative.

NPS:

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★★★★★ by Elizabeth Driskill on 2017-02-07

Great people and great service

NPS:

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★★★★★ by Elizabeth Driskill on 2017-02-01

We were told you are the best and we found that to be true

NPS:

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★★★★★ by Nolan Schonfeld on 2017-01-20

The office was very clean and accommodating to patients. All of the office staff were pleasant and greeted everyone with a smile. My son was seen at his appointment time with no waiting. The office has a great atmosphere and I highly recommend it to anyone!

NPS:

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★★★★★ by Matthew Miller on 2017-01-14

Everyone was very friendly & knowledgeable. Office very clean & professionally decorated.

NPS:

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★★★★★ by Erin Howard on 2017-01-13

Awesome experience, they took the time to answer all of our questions, before we left. Pleasant, friendly and knowledgeable.

NPS:

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★★★★★ by Lucas Day on 2016-11-24

My son was very reluctant about this first apt and the staff at Dr. Hinesly made it such a great experience.

NPS:

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★★★★★ by Jewel Price on 2016-11-18

Everyone was super freindly and the office atmosphere is very inviting. Excited to start our 2 year journey together!

NPS:

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★★★★★ by Elizabeth Trybus on 2016-11-03

Clean office friendly and helpful staff - a great First impression!

NPS:

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★★★★★ by Trace Dixon on 2016-10-25

We love Hinesly Orthodontics! So far we have had 2 kids in braces at this office and have never had a bad experience. The staff and Dr. Hinesly are wonderful! I always recommend Hinesly Orthodontics to any one who needs braces.

NPS:

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★★★★★ by Gabriella Garcia on 2016-10-20

Dr. Hinesly is always top notch professional while extremely caring. His staff is always on their game with customer service from the business office to assisting Dr. Honestly. The office always has a calm and peaceful feel. Clean and aesthetically pleasing. A plus is watching deer come to feed just out of the back window in the treatment area. Such a fantastic group of people!

NPS:

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★★★★★ by Cameron Malone on 2016-09-30

Everyone that we met was amazing! Super friendly and relaxed environment.

NPS:

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★★★★★ by Cole Bellingar on 2016-09-29

Dr. Hinesly is simply WONDERFUL!!!! Everyone at his office is always smiling and so friendly. I highly recommend him to anyone I know that needs Orthodontic treatment.

NPS:

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★★★★★ by Brian Parks III on 2016-09-16

The office was really cool and Dr. Hinesly seems awesome!!

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★★★★★ by Anon on 2016-09-03

Very friendly staff and welcoming atmosphere!!!

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★★★★★ by Anon on 2016-08-02

We were so impressed by everything with our visit. The office is so modern and inviting, and everyone we encountered was very pleasant and helpful. Dr. Hinesly made our daughter feel at ease, and took the time to provide a thorough explanation of the proposed treatment plan. He obviously has a way with children, and we look forward to working with him and his staff in the coming years.

NPS:

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★★★★★ by Jada Bellingar on 2016-07-29

Dr. Hinesly and his team are simply AMAZING!!! My daughter loves going to her appointments with him. Thank you!!

NPS:

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★★★★★ by Liliana Butler on 2016-07-07

I really liked it

NPS:

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★★★★★ by Ashlee Ebersole on 2016-06-23

Excellent service!

NPS:

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★★★★★ by Lindsey Jedele on 2016-05-17

My daughter is 9 years old and went in for a consult. The staff all made her feel VERY comfortable. When we left she said "THAT PLACE IS AWESOME!!"

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★★★★★ by Lindsey Jedele on 2016-05-07

Dr. Hinesly was very encouraging, and explained a lot to me. I really liked the games, especially Minecraft. Very excited and nervous about getting braces. Thank You, Lindsey Jedele

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★★★★★ by Andrew Soto on 2016-04-28

We are very pleased. A little sticker shocked but we know we are going to get the best care and treatment money can buy so it is worth it. Thank you to Dr. Hinesly and all the staff for making this experience as smooth and comfortable as possible.

NPS:

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★★★★★ by Emma Evans on 2016-04-26

Staff was friendly and efficient. The whole office is very patient oriented, making this a pleasant and comfortable experience. Dr. Hinesly is warm and friendly, he speaks directly to the patient making them feel important and involved. Highly recommend.

NPS:

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★★★★★ by Annika Berg on 2016-03-23

They were very kind in the office, especially Denise. Thank you for understanding! ;)

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★★★★★ by Amber Gross on 2016-03-09

Awesome experience highly recommend the office!! Dr. Hinesly along with his staff we very pleasant and helpful!!

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★★★★★ by Sarah Palmer on 2016-03-09

Wonderful visit. The office is absolutely state of the art, and staff are very pleasant. I really loved the office, from the video games to the kurig coffeemaker for patients, this place is on top!

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★★★★★ by Madilyn Murdock on 2016-01-20

Dr. Hinesly is very nice! Very professional office. We will definitely go back in the future.

NPS:

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★★★★★ by John Van Gelderen on 2015-12-11

We loved the friendly staff...they made us feel like family! Such a delightful place with water/coffee for adults and game stations for the kids! Dr. Hinesly and his staff are so personable yet professional. We appreciate the expert knowledge and direction he gave for our complex situation. Looking forward to excellent help and a great relationship these next several years.

NPS:

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★★★★★ by Anon on 2015-11-25

Amazing staff and office

NPS:

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★★★★★ by Anon on 2015-11-05

Very excited to be part of the family for a short time. We were very comfortable there. Didn't want to leave....lol! Thank you so much for your great staff and hospitality.

NPS:

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★★★★★ by Spencer Toner on 2015-11-05

The whole office staff was friendly and knowledgeable. The doctor explained everything clearly in terms we could understand. Seeing our sons name on the welcome board was truly inviting

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★★★★★ by Miles Frank on 2015-11-04

Very friendly. Very thorough. Very kid friendly. Very organized. Thank you.

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★★★★★ by Aiden Blom on 2015-10-28

Your office was wonderful. Everyone was so nice and I loved Dr. Hinesly. He put my nervous son at ease too :)

NPS:

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★★★★★ by Anon on 2015-10-01

Excellent! Everyone in the office was so kind and helpful!

NPS:

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★★★★★ by Alivia Soto on 2015-09-30

So far we are impressed and pleased with Dr. Hinesly and his staff. Denise was great and made us feel very comfortable. We have had only one appointment so we will more able to give a 10 after more time. Thank You

NPS:

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★★★★★ by Evelyn Schmidt on 2015-08-26

I liked how everything was at a level Evie could understand. The staff was very friendly.

NPS:

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★★★★★ by Anon on 2015-08-07

Excellent

NPS:

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★★★★★ by Lisa Negrón on 2015-08-06

As always very professional, answered all my questions and made me feel very comfortable about my decision and very welcoming.

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★★★★★ by Julia Stemen on 2015-07-23

I think that Dr. Hinesly and his team are outstanding!

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★★★★★ by Hailey Olivarez on 2015-07-10

Very friendly staff. Everything was explained very well.

NPS:

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★★★★★ by Anon on 2015-06-10

Thank you for making my child feel at ease about getting braces.

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★★★★★ by Anon on 2015-05-21

Excellent experience!!! Denise was very friendly and helpful and Dr. Hinesly was very knowledgeable, caring and spoke with our daughter!!

NPS:

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★★★★★ by Alayna Wagner on 2015-05-14

The absolute best experience I've had in any medical office EVER! My daughter went in for a consultation and was extremely angry at the thought of getting braces. By the time we left, she told me she didn't care if she had to get braces or not. Dr. Hinesly spoke to her directly and made her feel like her thoughts and opinions and feelings mattered. He didn't talk over her, or ignore her while he spoke to me, but spoke directly to her like she was important. He was very fatherly and caring toward her while providing honest and thorough information and it made all the difference to my daughter. She thinks so highly of him after just one consultation. His staff was also extremely friendly and welcoming. My husband and I were very impressed.

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★★★★★ by Tyler Hardy on 2015-05-08

We love Dr. Hinesly and his staff. This will be our second child going through braces with him. He doesn't treat you like your are just another dollar sign. He and his staff truly care about their patients and they take the time to talk to their patients about the processes before they begin each and every visit to make sure they are aware and comfortable with the situation. As a parent, that makes me very happy and I know my kids are in excellent hand at Hinesly Orthodontics. We wouldn't go anywhere else for our orthodontic needs!

NPS:

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★★★★★ by Timothy Murray on 2015-05-07

Awesome as always

NPS:

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★★★★★ by Kaden Horton on 2015-05-06

Always a wonderful experience with the staff and Dr. Hinesly!

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★★★★★ by Anon on 2015-04-29

Very nice and friendly place ! I just had my final consultation and cant say enough about the staff and Dr. Hinesly. Very thorough and explained everything. I would Highly recommend to anyone looking to get Braces.

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★★★★★ by Mya Enzer on 2015-04-22

Friendly service as always.

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★★★★★ by Natalie Becerra on 2015-04-17

Excellent service every time we visit!

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★★★★★ by Philip Cuthbertson on 2015-04-15

Awesome patient care as always

NPS:

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★★★★★ by Emily Haselschwerdt on 2015-04-15

Dr. Hinesly & Denise made my slightly anxious daughter's first visit a wonderful experience. They focused on her, and made her feel very special! We both left feeling comfortable and confident. Although it may be a few years out, I'm looking forward to enlisting this spectacular office and staff to care for my daughter's orthodontic needs.

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★★★★★ by Jessica Polchinski on 2015-03-31

My palette expander broke and they took care of it that day.

NPS:

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★★★★★ by Nathan Malone on 2015-03-25

Staff is knowledgeable and helpful.

NPS:

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★★★★★ by Aiden Hernandez on 2015-03-18

We were very impressed with the atmosphere and personnel in the office. Everyone we came in contact with was helpful and pleasant. Great staff. Looking forward to working together to make our son's smile better.

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★★★★★ by Emma Codina on 2015-03-18

I am so happy to have found him. He is great with kids and very clear in what he plans to do. Would highly recommend.

NPS:

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★★★★★ by Taylar Guindon on 2015-02-26

Fantastic visit like always.

NPS:

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★★★★★ by Carl Thompson on 2015-02-19

Dr Hinesly is great. I am excited to get my braces.

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★★★★★ by Rachel Isom on 2015-02-19

The visit was wonderful and friendly as usual! It is always nice to leave with a smile :) on your face.

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★★★★★ by Kathy Beal on 2015-02-12

FANTASTIC!!!

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★★★★★ by Taylor Randolph on 2015-02-11

Always professional and friendly.

NPS:

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★★★★★ by Anthony Moore on 2015-02-11

Love Dr. Hinesly and his staff.

NPS:

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★★★★★ by Kennady Beilstein on 2015-02-11

Kennady came in for her consultation with her dad and myself. We loved the office and staff. It was recommended she come back in a year for her procedures and we will. I have and will be recommending Hinesly Orthodontics to everyone that needs an Orthodontist. Such a great experience. We will see you all next year!!!

NPS:

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★★★★★ by Anon on 2015-02-10

Always friendly and usually on time!

NPS:

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★★★★★ by Kaden Horton on 2015-02-06

Amazing staff! They always make us feel comfortable and its always a pleasant visit!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Dylan Day on 2015-01-29

Friendly and welcoming staff. Hands down the very best service.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Margaret Watson on 2015-01-28

Dr. Hinesly and his staff were respectful and kind to my daughter. They put her at ease and treated her as an important patient. I highly recommend this office and will not hesitate to take the extra time to drive to Tecumseh for my daughters care.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Ashlee Pelham on 2015-01-24

Very friendly staff! Can't wait to start my treatment!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jada Bellingar on 2015-01-23

My daughter had her first appointment yesterday and Denise and Dr. Hinesly were great with her. They explained everything they were doing and why. Would definitely recommend his practice! Everyone there is friendly and professional!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-01-21

Great experience for both my daughters. Their teeth look beautiful!! Dr. Hinesly and his staff are very personable and we would highly recommend!

NPS:

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★★★★★ by Stacey Tipton on 2015-01-17

My appointments are always fantastic! All of the employees are very nice and friendly. They are knowledgeable and do their jobs quickly and as painlessly as possible.

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★★★★★ by Liam Tapp on 2015-01-15

This experience was absolutely fantastic. Not only is the entire staff completely enjoyable to be around but they give the feeling of wanting nothing more than to make sure that the procedure gets done, not only right, but also with a comfort and ease that I admire in a process of any length of time. Dr. Hinesly is not only professional in his work, but is completely up front and honest about what's best for the patient. There is no way that I wouldn't be able to say something glowingly positive about Dr. Hinesly and his wonderful practice.

NPS:

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★★★★★ by Anon on 2015-01-14

Staff is very friendly

NPS:

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★★★★★ by Emily Neumann on 2015-01-01

I had to wait longer than normal, but it has always been a good experience to come.

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★★★★★ by Chelsea Haynes on 2014-12-10

Thank you for the cupcake for my birthday!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Haley Haynes on 2014-12-10

I Love Dr. Hinsley's office

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Kathy Beal on 2014-12-04

Love coming to see all of you. Always look forward to the next time. HAVE A MERRY CHRISTMAS AND SEE YOU NEXT YEAR!!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Trent Schankin on 2014-12-03

Dr. Hinesly's office is the best! Everyone on staff is very friendly and helpful. The appointment times are always right on track. The office is clean and welcoming. Dr. Hinesly is very friendly and personal, by speaking directly to the patients and explaining everything thoroughly. We had a great experience with this office. Now that my son is finished with his orthodontic work, I will miss going there and seeing everyone. I would recommend this establishment to everyone!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Brianna Baxter on 2014-11-20

Excellent Doctor and Staff! Such a friendly atmosphere to walk into.

NPS:

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★★★★★ by David Garcia on 2014-11-13

Love my results. I'm glad I went with Dr. Hinesly. My smile looks great!

NPS:

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★★★★★ by David Garcia on 2014-11-13

I appreciate Hinesly Orthodontics for their professionalism and care they give each patient. They make having braces a great experience!

NPS:

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★★★★★ by Joshua Korte on 2014-11-04

Hi, yes I have enjoyed my experience here at Dr. Hinesly. Nice, clean, friendly. except for the pain and not being able to eat everything, like apples, but I can still have applesauce, the no gum is ok, but the pop corn is the biggest bummer. I really like that I can walk to the office right from school, that is really cool, Joshua Korte

NPS:

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★★★★★ by Katherine Dahn on 2014-10-27

I think the visit was really great. They did a really good job.

NPS:

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★★★★★ by Hannah Bartenslager on 2014-10-22

I've had 3 girls go through braces at this office..... I recommend it to everyone

NPS:

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★★★★★ by Kayla Wallich on 2014-10-22

They did an outstanding job start to finish with my daughter! I highly recommend them!!!

NPS:

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★★★★★ by Anon on 2014-10-15

What a great place! Such wonderful people...I feel like I am in good hands and I truly appreciate that:)

NPS:

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★★★★★ by Courtney Curley on 2014-10-12

Everyone is always friendly, professional, accommodating and thorough

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Quincy Garrison on 2014-10-09

Beautiful facility, awesome staff, great care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kyle Christy on 2014-10-09

Another great visit:). Love that the staff takes time to say hi to all 3 of my kids, not just the patient:)

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Abigail Wheeler on 2014-09-24

We had an excellent visit. The nurse was so friendly and patient, especially with my 6 year old that had to come along Dr.Hinelsy made my daughter feel at ease, and it mademe feel good that he talked directly to her when asking questions. He really made her feel like an adult. Thanks to all the staff for a very good visit

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Hannah Bartenslager on 2014-09-19

Always have a pleasant experience

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Olivia Allen on 2014-09-18

I felt very comfortable and understood everything Dr. Hinesly went over with me at my visit. I can't wait to get my braces on and make my smile even better than it is now.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Olivia Allen on 2014-09-18

I felt very comfortable and understood everything Dr. Hinesly went over with me at my visit. I am excited to get my teeth fixed to make my smile even better.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Taylar Guindon on 2014-09-10

The staff is always welcoming and warm. They answer questions. It is always nice to go to the office

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-08-28

Very kid friendly office and everyone there goes out of their way to make sure your child feels special. Awesome staff!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bradyn Clark on 2014-08-28

Wonderful

NPS:

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★★★★★ by Bailey Surque on 2014-08-27

The entire office is AWESOME!!! We love it here!!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-08-26

Everyone that we met was very friendly and answered all questions.

NPS:

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★★★★★ by Kamron Kipke on 2014-08-22

We loved every visit at Dr. Hinesly's office. The staff, the beautiful office, and of course Dr. Hinesly, they were all so professional and kind. Thank you for everything and for giving my son his smile and confidence back! Heather and Kamron Kipke

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nash Perry on 2014-08-21

Staff is very polite and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Amber Proudfoot on 2014-08-21

Everyone at yYour office is the best. Dr. Hinesly is the nicest Dr. I've ever talked to. Thanks for the ice cream!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Chelsea Haynes on 2014-08-21

Great place to go. The girls loved Patient Appreciation Ice Cream.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Haley Haynes on 2014-08-21

Your staff is so nice. I would recommend you and your staff to everyone.

NPS:

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★★★★★ by Anon on 2014-08-19

As much as getting braces or you teeth yanked around hurts and bothers me, I actually enjoy coming to the orthodontist. Everyone is kind,helpful, and each worker makes you feel special. I also love how well procedures are explained. Thank you for making dreaded braces not so horrible. (:

NPS:

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★★★★★ by Grant Bradley on 2014-08-16

Always a pleasant experience!! Smiles all around!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Hailey Cook on 2014-08-14

The people are very nice and caring. They always make sure I'm comfortable.

NPS:

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★★★★★ by Laura Tapp on 2014-08-14

Everyone at the office is very nice. I never have to wait very long in the waiting room. The assistants are very personable and start up a fun conversation. They treat me like an adult, not a little kid. I like that.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Laura Tapp on 2014-08-14

Dr. Hinesly's office is great. Everyone is very kind, and the wait is never long. when ever I go for an appointment, the assistant strikes up a fun conversation. Everyone should go to Dr. Hinesly's office

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Molly Wilson on 2014-08-07

Very friendly and supportive through the entire process!

NPS:

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★★★★★ by Kathy Beal on 2014-08-07

Love coming to see all of you.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Tyler Bolyard on 2014-07-30

Ty loves Dr. Hinesly and staff...looking forward to fixing his grill :)

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kara Stutzman on 2014-07-30

Great communication on what to expect for both parents and patients

NPS:

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★★★★★ by Anon on 2014-07-30

It is always a wonderful experience at Dr. Hinesly's office!!

NPS:

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★★★★★ by Sydnee Hazlett on 2014-07-29

Had a great experience! Dr. Hinesly made my daughter feel very comfortable.

NPS:

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★★★★★ by Kaila Bowman on 2014-07-26

Very pleased with the consultation visit, the staff and doctor. The experience was very informative and pleasant and I will be proceeding with treatment with Dr. Hinesly.

NPS:

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★★★★★ by McKenna DeVelbiss on 2014-07-25

Excellent staff, they always explain what is going on and what the next steps will be. Dr Hinesly is awesome and very personable. Overall a great experience!

NPS:

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★★★★★ by Megan Donovan on 2014-07-24

Perfect service as always!!!

NPS:

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★★★★★ by Anon on 2014-07-24

We love dr Hinsley and his staff. Always a pleasant experience

NPS:

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★★★★★ by Amber Martin on 2014-07-19

Awesome work and awesome people.

NPS:

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★★★★★ by Alyssa Sniegowski on 2014-07-18

Incredibly friendly. Dr talks to patient in terms they can understand, instead of showing off big fancy words. Love that he is more interested in helping the patient, not making the most money on starting treatment too early or unnecessarily.

NPS:

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★★★★★ by Logan Hartmann on 2014-07-17

Awesome results!! The service they provided and what we received was most definitely appreciated!! Thank you ALL for everything!!! You guys are wonderful!! Keep on smiling!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-07-17

The staff are all amazing and Dr. Hinesly is wonderful!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Logan Cortez on 2014-07-16

It was really good. And everyone was very nice and cooperative.

NPS:

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★★★★★ by Mariah Gotz on 2014-07-12

Very nice staff always happy and friendly

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-07-09

Coming to the orthodontist is not a chore, I mean it is not necessarily my favorite thing to do but getting my braces on will be so much more bearable when I have such a great support system behind me such as your office. Everyone who works at Dr. Hinesly's is exciting and helpful. I love how caring everyone is. Thank you for making my experience at the orthodontist one I'm not afraid of but one I will remember.

NPS:

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★★★★★ by Kathy Beal on 2014-06-19

You guys are wonderful!!!!

NPS:

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★★★★★ by Kyle Christy on 2014-06-13

Just starting our journey into the world of orthodontics....but everything has been top notch so far!

NPS:

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★★★★★ by Emma Ball on 2014-06-04

EXCELLENT care always!!

NPS:

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★★★★★ by Trent Schankin on 2014-05-30

The office staff is always very friendly. The office itself is always clean. Appointments are always on time. Dr. Hinesly is so personable and talks directly to the patients and not their parents. They are always treated with respect. I would recommend Dr. Hinesly's office to everyone.

NPS:

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★★★★★ by Evan Hendershot on 2014-05-28

Thank you for a wonderful experience! Your staff made us feel welcomed and comfortable.

NPS:

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★★★★★ by Quincy Garrison on 2014-05-22

Professional, friendly, and fun. Great explanation of treatment.

NPS:

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★★★★★ by Caitlin Congden on 2014-05-21

As always, such a great experience. Barely any wait after checking in. Professional and courterous.

NPS:

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★★★★★ by Dakotah Nieto on 2014-05-21

Its just always nice to walk into an office, where they have to deal with the public on a day to day basis, and still be treated with such respect and happiness. I work in retail so I totally know the public. I commend your staff on just all out friendlies :)

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joshua Campbell on 2014-05-14

Good people and fast appointments

NPS:

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★★★★★ by Rachel Isom on 2014-05-14

Wonderful! Thank you.

NPS:

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★★★★★ by Emily Evers on 2014-05-14

We love Dr. Hinesly and his staff! They are very helpful, knowledgeable and explain everything!

NPS:

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★★★★★ by Anon on 2014-05-07

I was very happy with my daughter's appointment. She was nervous going into the appointment and came away very calm and understanding of what was going to be her treatment plan.

NPS:

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★★★★★ by Sheridan McCarthy on 2014-05-05

Everyone was so wonderful when my daughter recieved her braces. They were also so considerate afterwards sending her a note and a ball. thank you!

NPS:

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★★★★★ by Brady Hieber on 2014-05-05

As always, the staff was totally committed to meeting our needs. We discussed treatment based upon a unique situation our family faces....they are great!

NPS:

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★★★★★ by Brianna Edison on 2014-05-02

She always laughs with Dr.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sheridan McCarthy on 2014-04-26

fantastic

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Lauren Roggelin on 2014-04-24

The staff was outstanding! I really appreciate how everyone spoke to my daughter, and not to me about her. We will be back for all of our orthodontic needs.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sheridan McCarthy on 2014-04-19

Everyone was so wonderful and nice!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Makenzie Hammond on 2014-04-19

Absolutely best experience. I love how dedicated they are to my daughters transformation and the amount of time they give thoroughly explaining the process to us. My daughter is in great hands.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Olivia Barrymore on 2014-04-09

Everyone is very nice!

NPS:

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★★★★☆☆ by Anon on 2014-03-24

I sat in the chair too long and I was told that I should have been wearing rubber bands at night yet the lady last time never told me or my mom to do this. Maybe I should have the same person working on me each time.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★☆☆ by Kelsey A. Miller on 2014-03-22

assistance finding expander hole to insert tool

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sheridan McCarthy on 2014-03-19

Wonderful staff and Loved how they talked to my daughter so she felt apart of the process.

NPS:

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★★★★★ by Rachel LaGore on 2014-03-12

Everyone is so nice!!

NPS:

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★★★★★ by Austin Coats on 2014-03-12

Great initial visit! Very informative! My son was extremely nervous at the beginning of the visit. Dr. Hinesly and his staff were very patient at explaining the treatment plan, the reasons why braces are important, and the process. They gave us plenty of time to answer our questions. By the end of the appointment, my son was feeling a lot more at ease! I have also heard nothing but positive, wonderful comments about Dr. Hinesly and his staff from family and friends who got their braces there!

NPS:

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★★★★★ by Jacob Peterson on 2014-03-12

We LOVE Dr. Hinesly and his entire staff!!!

NPS:

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★★★★★ by Mya Enzer on 2014-02-28

Professional and courteous service, as always

NPS:

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★★★★★ by Anon on 2014-02-26

:)their awesome!

NPS:

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★★★★★ by Emma Ball on 2014-02-19

Always a welcoming, friendly experience. Our family loves going to Dr. Hinesly's office! Staff is WONDERFUL! Beautiful smiles at the end of the journey. :)

NPS:

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★★★★★ by Emily Neumann on 2014-02-15

Dr. Hinesly is a great orthodontist. I was happy with the outcome of my teeth.

NPS:

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★★★★★ by Ryan Langton on 2014-02-12

Dr. Hinesly and his staff are the best.

NPS:

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★★★★★ by Ethan Gutierrez on 2014-02-10

Dr. Hinesly and his Staff are more than wonderful. They put the patients above all else, My Son has an expander that has caused him a few issues, and they are so helpful and get him right in to take care of everything. My older child had her orthodontics done many years ago with Dr. Hinesly and we knew right where we wanted to go with our youngest.

NPS:

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★★★★★ by Amber Martin on 2014-02-07

Your office is very pleasant. The employee's are curtias and work with me on my payments. I couldn't ask for a better group of people to take good care of my daughter amber martin. Thank you for everything.

NPS: N/A

★★★★★ by Alexis Seiler on 2014-02-01

Very informative first visit. Plenty of time to ask questions. Dr. Hinesly and staff were very nice and included Alexis in the treatment plan.

NPS:

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★★★★★ by Caitlin Taft on 2014-01-30

They are super nice

NPS:

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★★★★★ by Kathy Beal on 2014-01-30

Your office and staff are completely awesome!

NPS:

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★★★★★ by Sabrina VanAllen on 2014-01-29

Excellent updates and explanations on my daughters progress with respect to her braces and how nicely her teeth are aligning.

NPS:

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★★★★★ by Lauren Sellers on 2014-01-29

Every visit to Dr. Hinesly's office is outstanding! Yesterday's visit was no exception. My son has always received excellent and thorough care. I would recommend him in a heartbeat as orthodontist.

NPS:

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★★★★★ by Karissa Waggoner on 2014-01-24

Always friendly. Easy to work around schedule. Dr. came out to talk to Mom about options for treatment.

NPS:

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★★★★★ by Anon on 2014-01-24

I would like to be asked to complete a slip for good brushing. Several staff members always tell me I am brushing great but then don't offer me a chance for the drawings. Sometimes I forget to ask or just am too shy.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2014-01-23

Polite, professional staff. Clean office. Questions always answered!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Taylor Guindon on 2014-01-22

I called at 1130 with a concern and they had me in by 2pm and fixed and out by 230 it was quick.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2014-01-22

Everyone on staff there are very friendly and professional. They are always happy to answer your questions. I would recommend them to anyone.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Hannah Abram on 2014-01-22

Best orthodontist there is!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Joshua Korte on 2014-01-16

Loved the doctor, staff and facility. Very impressive! Dr. Hinesly is incredibly kind and communicated with my 12 year old son and myself wonderfully.

NPS:

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★★★★★ by Anon on 2014-01-16

Dr. Hinesly is always so pleasant and wonderful to deal with.

NPS:

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★★★★★ by Jacob Peterson on 2014-01-15

Dr. Hinesly and his staff are always kind and courteous. They are very professional and we are completely comfortable that we are getting the best care possible.

NPS:

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★★★★★ by Taylar Guindon on 2014-01-15

the staff is always welcoming with a smile. the wait time is slim to none. everyone is friendly and knows your name.

NPS:

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★★★★★ by Grant Bradley on 2014-01-08

Another enjoyable experience; prompt, friendly and professional!!! I'm still thinking about that amazing Keurig machine today!! ??

NPS:

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★★★★★ by Laura Tapp on 2014-01-08

Dr. Hinesly's office is full of pleasant people. They NEVER seem to have a "bad day"! They staff works so well together & the patients are see on-time. Dr. Hinesly give each patient his personal attention - my kids always feel important to him.

NPS:

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★★★★★ by Hannah Sucha on 2013-12-20

I have been so impressed with Dr. Hinesly's practice. They did a fantastic job on my daughter's smile! Not only that, but they demonstrate integrity and relationship-building with the patient as well as the family. I fully recommend Dr. Hinesly to anyone.

NPS:

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★★★★★ by Megan Donovan on 2013-12-19

Dr. Hinesly and his staff are amazing! My daughter actually likes going to the orthodontist!

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★★★★★ by Anon on 2013-12-19

Fast appointments and staff is fun

NPS:

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★★★★★ by Anon on 2013-12-19

Mary is always so nice!!!!

NPS:

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★★★★★ by Anon on 2013-12-18

We always appreciate the kind and personable staff in your office. EVERYONE is always very polite, patient, and kind. We appreciate you providing our son with replacement pads for his headgear, as well. Between being a drooly mouth breather, and boy who is at the age wehre he is developing an 'allergy' to soap (ha ha!), we have struggled to keep the headgear clean enough that it isn't causing chin irritation.

NPS:

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★★★★★ by Alayna Polter on 2013-12-18

Appointments are quick, on time and the atmosphere is perfect. Everyone is professional, fun, and well organized.

NPS:

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★★★★★ by Kaden Horton on 2013-12-17

Dr. Hinesly is a great doctor who has a great attitude and I enjoy our visit each time we have seen him. All of the office staff are amazing as well with great attitudes and are all very friendly!

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★★★★★ by Hannah Doran on 2013-12-12

The technitions as well as Dr. Hinesly are extremely friendly and exceptional at their jobs. The entire staff is always cheerful and ready to provide excellent service. Dr. Hinsely is amazing with the patients and has made my daughter (Hannah) feel secure in her treatment plan and has gotten to know her on a personal level. All of these things make me like Hannah is receiving the best care possible. Sincerely, Renea Doran

NPS:

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★★★★★ by Anon on 2013-12-11

The whole staff is always so nice and pleasant when my daughter is in there.

NPS:

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★★★★★ by Landis Gillman on 2013-12-09

Love Dr. Hinesly and his staff. We couldn't have gone to a better orthodontist.

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★★★★★ by Taylar Guindon on 2013-12-04

The staff is extremely friendly and knowledgeable. The appointments are always on time with no waiting until you are called back. The doctor is very helpful and talks in terms you know and can understand. It is a great pleasure to go into his office and see everyone smiling and happy. It is a warm environment. I love going to see him and the office staff

NPS:

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★★★★★ by Kayla Wallich on 2013-11-29

The entire staff does a great job for their patients.

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★★★★★ by Trevor Hayes on 2013-11-29

Very satisfied with the service Trevor received. Trevor felt like a valued person the entire time. I am impressed that each time we had an appointment there was virtually no waiting.

NPS:

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★★★★★ by Dylan Hurley on 2013-11-20

I am very pleased w both of my children's care they are recieving staff is very friendly caring thanks for your hard work

NPS:

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★★★★★ by Karissa Waggoner on 2013-11-20

Dr. Hinesly himself explained to Mom and showed Mom why the treatment is being extended.

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★★★★★ by Stacey Tipton on 2013-11-20

Everyone is always extremely friendly and careful in whatever procedure they are doing. They are kind and talkative, so you feel comfortable and happy, despite any pain that may occur.

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★★★★★ by Caitlin Congden on 2013-11-20

This office is incredible. The staff is extremely nice and personable. Every appointment the staff come and speak to the parent about how things are progressing and what next step will be. I have recommended Dr. Hinesly to all my friends and neighbors who have children that are going through braces. I even recommended the office to as far out as Wayne County. Dr. Hinesly is a warm and caring doctor and patients are put at ease (parents too!) You can not go wrong with this office.

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★★★★★ by Emily Stack on 2013-11-16

They are always kind and pretty fast and efficient too.

NPS:

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★★★★★ by Trent Schankin on 2013-11-13

I would recommend Dr. Hinesly's office to anyone and everyone. They are always on schedule with appointment times, and very accommodating when scheduling. Their staff is incredible! Absolutely everyone is so very nice and friendly and treats you with utmost respect. Dr. Hinesly is so personable and the perfect doctor. Definitely choose this office for all of your orthodontia needs.

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★★★★★ by Rosemary Perkins on 2013-11-09

Dr. Hinesly and his staff are Great! Very Professional and full of good humor. That set a very easy energy for their patients and the families involved.

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★★★★★ by Anon on 2013-11-06

Dr. Hinesly's staff is very friendly and professional. And Dr. Hinesly is the best there is! I highly recommend Dr. Hinesly's office.

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★★★★★ by Anon on 2013-11-06

Everyone is friendly and I love the video games while I am waiting to go back.

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★★★★★ by Anon on 2013-11-06

I like the fact that Dr. Hinesly continues to observe my child's orthodontic needs in order to determine when and if he needs any work done. This was our third appointment in the last three years to monitor my son's teeth. I appreciate Dr. Hinesly's honesty and approach to my son's orthodontic needs. It has been a pleasant experience in working with your office!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Kayla Wallich on 2013-11-05

The service is great, and everyone there is very caring and friendly!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Taylar Guindon on 2013-11-02

The staff is always friendly and professional. The service is great and they tell you everything up front

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2013-11-02

The staff at your office was very friendly and professional. My daughter was very much at ease during the process of having her new braces placed.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Alison Marsh on 2013-11-01

Dr. Hinesly and his staff are friendly and knowledgeable and very child -focused. We have been very pleased with our daughter's progress and care.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Nicole Harrah on 2013-10-31

Both of my older, now adult children had their orthodontic work at Hinesly's. Staff is courteous, warm and friendly. Dr. Hinesly had a good plan and stuck to the time frame. Their teeth are beautiful! I recently took my 8 year old twins for a pre-braces consultation and was pleased with how the doctor related to the younger children.

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★★★★★ by Caleb Ronders on 2013-10-30

The office staff is all friendly and Dr. Hinsley is GREAT with the kids.

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★★★★★ by Brennen Wright on 2013-10-30

Always professional and friendly

NPS:

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★★★★★ by Anon on 2013-10-24

It was lovely but gooey. Thank you

NPS:

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★★★★★ by Joshua Hilton on 2013-10-24

After my son's regular visit, I received a follow up phone call to update me. I appreciated this and feel the communication is wonderful between the patient, parents and staff.

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★★★★★ by Anon on 2013-10-23

Dr. Hinesly and his staff are always friendly and do quality work.

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★★★★★ by Kathy Beal on 2013-10-18

Love coming to see all of you with your friendly smiles. But I really don't enjoy that 'car vac' you like to stick in my mouth. But I guess it really is worth it....my teeth have never been this straight !!!!

NPS:

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★★★★★ by Scott Jackson on 2013-10-17

I have recommended you to many people!!

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★★★★★ by Zackary Bentley on 2013-10-17

Let me just say your staff is amazing. What you have done for Zack is incredible. We are so happy :) We ALWAYS felt so welcome being there. When he came out yesterday with phase one off , I just wanted to cry at how awesome his teeth looked. You made such a difference in his life as far as his look and eating and swallowing abilities. We can not thank you enough. The first thing he asked for was gum and a caramel apple !!! (Important things for a 10 yr old !!!) LOL I do believe that Zack usually seen Mary and she is spectacular !!! A true asset to your office. She was great with Zack. Again Thank You so much. See you back in February !!!! Debbie Stevens (Zack Bentley's Mom) P.S. wish there was higher then a 10 on here !!!!

NPS:

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★★★★★ by Anon on 2013-10-16

We absolutely love the office of Dr. Hinesly and everyone on staff there. Everyone is always so friendly and appointments are always on schedule. I think we will actually miss going there when we are finished with treatment.

NPS:

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★★★★★ by Rosemary Gedert on 2013-10-16

There is hardly any waiting time from when I get to my appointment to when I leave. Fast and almost painless. Everyone is very nice and accommodation.

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★★★★★ by Nathaneal Garcia on 2013-10-12

Love this office

NPS:

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★★★★★ by Anon on 2013-10-12

The staff is always friendly, professional and accommodating.

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★★★★★ by Anon on 2013-10-11

Doctor Hinesly came out and explained where we are in the plan, about rubber bands, and what is expected next. Our daughter was very confident in understanding what was expected of her. She thought it was neat that Doctor Hinesly did all her adjustments on this last visit.

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★★★★★ by Alexandria Ford on 2013-10-03

We came in a bit early, got in early. My daughters appointment was done by the time we were supposed to be going in. They are wonderful at keeping on schedule without making you feel rushed in any way.

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★★★★★ by Haley Haynes on 2013-10-03

We love coming into the office. Dr. Hinesly explains his plans in a clear manor so I understand and Haley understands. I really appreciate the way he talks "to" the kids, it's not my mouth that he will be working in. So it's important that they understand what will be happening. Everyone in the office is pleasant and helpful.

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★★★★★ by Ethan Gutierrez on 2013-09-27

Thank you for getting Ethan in so quickly! Love your office and caring staff!!

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★★★★★ by Dakotah Nieto on 2013-09-25

I've NEVER been to a office where the staff is sooooooo friendly and helpful. On the phone or in the office I always have a great experience! The staff is really and truly the absolute BEST. Thank u for that! !!

NPS:

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★★★★★ by Evan Walsh on 2013-09-25

Dr. Hinesley takes the time to get to know each patient personally. He also recommends treatment based on the patient's needs, not just to get business.

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★★★★★ by Emily Kirk on 2013-09-24

Office staff is great!! Especially Marlene! She is so helpful and always has a smile on her face! So far every time we have come there it has been a welcoming experience. Would definately recommend Dr, Hinesly office to others.

NPS:

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